

Terms and conditions applying to Tanylan Farm Holidays – 2017

Your Booking

Party leader must be at least 18 years of age at the time of booking and all bookings are to be made online and are non-refundable.

Payment

Full payment will be taken at the time of booking.

Arrival and Departure

You may arrive after 12 noon. On departure day you are required to vacate your pitch by midday on the day of departure.

Your Pitch

Pitch price includes free hot water in showers and for dish washing.

Pets

We welcome pets on our site. Only 2 dogs per pitch please. If you decide to bring your pet with you, they should not be left unattended, and dogs should be kept on a lead within the boundaries of the campsite.

Cancellations

If you wish to, or, have to, cancel the booking, please telephone A.S.A.P. and we will make every effort to re-let the pitch and make a refund of monies paid.

If, however, we are unsuccessful, we will not be able to offer a refund.

We would recommend that holiday insurance be taken out.

Confidentiality

For the purpose of the data protection act 1998 Tanylan Farm Holidays is the sole data controller of all personal data provided by customers and prospective customers. In order to process your booking we need to collect certain personal details from you for example, names, addresses, credit/debit card or other payment details and special requirements such as those relating to any disabilities or medical conditions which may affect your holiday arrangements. We need to process and store your personal details for our own administration, market analysis and operational reviews. We would also like to store these details for future marketing purposes e.g. brochures and special offers. We will never disclose your names, contact details and booking preferences to any other individuals, companies, or organisations except CampStead Ltd who may contact you, inviting you to complete a questionnaire and review regarding your stay at our park.

Booking Conditions

These booking conditions were updated in January 2017 and supersede all previous editions.

Subsequent editions may supersede these booking conditions. Your statutory rights are not affected by anything contained within these booking conditions.